



CORPORATION A secure connection to the future

January 15th, 2008

To Whom It May Concern:

Our company has been purchasing our computer equipment and services from MapleTronics for over ten years. We have seen their offerings develop as our company has developed and they have been able to provide excellent and honest advise in filling our computer needs. I also trust them to take care of my home computer needs including our DSL service.

Their approach to business, in our eyes, has been equipping our operation with products which fit our needs and not under or overselling us. Their advice has helped us avoid many computer system pitfalls over the years. When we began using laptop computers they were effective in accessing our needs and helping our staff become more efficient in their work.

As far as training is concerned they have made available well-instructed hands on application training. I personally have taken their courses and they are very good. Their instructors are knowledgeable, interesting and personal.

Their support whether over the phone or a technician coming to our location has been timely and valuable. They treat us like a valuable customer and with sincere concern for our problems.

I think anyone considering MapleTronics as a supplier for their computer needs whether personal or business, equipment or training will be pleased with their decision if they choose MapleTronics.

Respectfully yours,

A handwritten signature in black ink, appearing to read "Chuck", written in a cursive style.

Charles H. Spencer, President

(574) 295-5765
2506 MIDDLEBURY STREET
ELKHART, INDIANA 46516-5512